



Sport Moda SP.J.  
34-500 Zakopane, Krupówki 29 Poland  
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Date of complaint .....

**COMPLAINT PROTOCOLE .....**

Name and surname : .....

Address : .....

E-mail address : .....

Product model / type / manufacturer : .....

Price : ..... Receipt number : ..... Date of purchase : .....

Description of the defects and when the defect was found – statement of the buyer : .....

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The request of the buyer as how to settle the complaint - to be underlined:

- **the** replacement of the product with new one
- the repair free of charge

In case when replacement or repair is not possible, buyer can demand:

- reduction of the amount paid .....
- withdrawal of purchase agreement with money back for the product

The bank account number for the return of payments for the products and the name of the account holder

THE NAME OF THE BANK ACCOUNT OWNER:.....

IBAN: .....

BIC / SWIFT : .....

*I voluntarily agree to the processing of my personal data in accordance with the General Data Protection Regulation (EU) of April 27, 2016/679 for the purpose of performing the consideration of the complaint by the Administrator of Personal Data stationary and online store www.sportmoda.pl - Sport Moda SP.J. 34-500 Zakopane, ul. Krupówki 29, Poland. I declare that I have been informed about the right to access to my personal data, the right to rectification and erasure it, the right to restriction of processing and that my personal data will not be disclosed to third parties for purposes other than the correct execution of the consideration of the complaint.*

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Signature of the buyer

Date and signature of the seller

Seller's decision on the complaint : .....

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Substantiation: .....

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signature of the seller

